

• PLEASANCE •



Access Guide

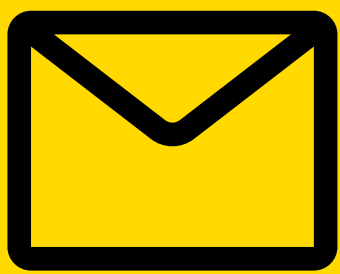
Pleasance London

Pleasance Theatre, North Road, London, N7 9EF

HELLO & WELCOME

**At Pleasance, we want to make your
experience the best it can be.**

**Please get in touch ahead of your
visit with any questions or concerns.**



access@pleasance.co.uk



020 7609 1800

**We welcome feedback
to help us improve the
experience of all
visitors.**



ACCESS REQUIREMENTS

Please let us know if you would like any additional support arranged ahead of your visit.

Our staff are trained to assist with access bookings.



- **If you require a hearing loop or ear defenders, please email us in advance**
- **Large print brochures are available online**
- **Printed copies can be requested from the box office**



HOW TO BOOK

Book online: www.pleasance.co.uk

Phone: 020 7609 1800

Mon & Tue: 2-6pm

Wed-Sun: 12-6pm

We close either at 6pm or 15 minutes after the start of the last performance of the day - whichever is later.

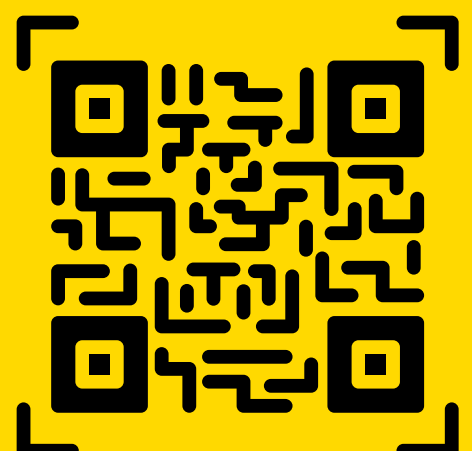
CARER OR PERSONAL ASSISTANT TICKETS

Email: access@pleasance.co.uk

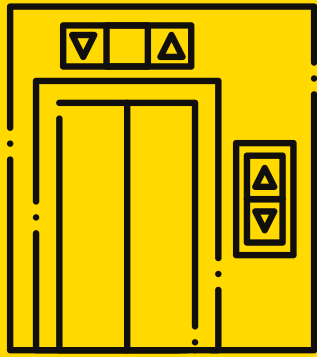
Please email us to arrange a complimentary carer or personal assistant ticket.

E-TICKETS

You'll receive a QR code by email to use as your ticket



FACILITIES



Lift access to Main House, Bar and Toilets



Ramp access to Downstairs



No step-free access to The Studio



Hearing loops available



Ear Defenders available



Accessible toilet



Assistance dogs welcome

access@pleasance.co.uk | 020 7609 1800

ACCESSIBLE PERFORMANCES



Audio Described
(Touch Tour)



BSL Interpreted



Captioned



Relaxed

MAIN HOUSE

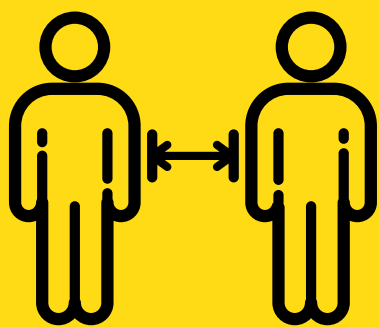
COVID-19 SAFETY



Masks encouraged



Hand sanitiser provided



Seating in groups



**Drinks delivered to
your seats**



**Contactless payment
via the Order Pay app**

THE STUDIO

COVID-19 SAFETY



Masks encouraged



Hand sanitiser provided



**Bench seating
(unallocated)**



**Foyer bar open before
and after the show**



Contactless payment

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DOWNSTAIRS

COVID-19 SAFETY



Masks encouraged



Hand sanitiser provided



**Bench seating
(unallocated)**



**Foyer bar open before
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Contactless payment

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MAIN ENTRANCE

Enter via the Bridge (up 23 steps).

This provides access to the Foyer Bar, Main House and Toilets.

If you require use of the lift, please head to the North Road Entrance.



access@pleasance.co.uk | 020 7609 1800

LIFT ACCESS

Located outside our North Road entrance, please ring the door bell and a staff member will assist you.

For urgent assistance, please call the box office directly and the Duty Manager will be on the way.



access@pleasance.co.uk | 020 7609 1800

FOYER BAR

Our foyer bar is open before and after your show. You can order a drink to your seat in the Main House or the bar using the Order Pay app.



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FOYER BAR

Our foyer bar is open before and after your show. You can order a drink to your seat in the Main House or the bar using the Order Pay app.



TOILETS

Just past the bar in our foyer area, there is an accessible bathroom and gender neutral toilets.

There is step free access via our lift.



access@pleasance.co.uk | 020 7609 1800

MAIN HOUSE

Seats are sold as Groups (bar stools or benches), or Tables with chairs.



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THE STUDIO

There is no step-free access to the The Studio.

Enter via the Foyer Bar and head up to the first floor by a set of 13 steps.



DOWNSTAIRS

At the end of the courtyard turn left for the entrance to Downstairs through the black gates. The courtyard is cobbled.

For step-free toilet access, you can ask our neighbours in the Depot or ring the bell for lift access.



entrance (7 steps up)

step-free

GETTING HERE



**Step-free access from
Caledonian Road - Piccadilly
Line (625 steps/0.3 miles)**



**393 - Clapton to Chalk Farm
(Stop H+J)**

**274: Lancaster Gate - Angel
(Stop E+F)**

**259: Kings Cross - Edmonton
Green (Stop D+A)**

**17: London Bridge - Archway
(Stop D+A)**

**91/N91: Trafalgar Square -
Crouch End (Stop D+A)**



North Road Parking:

Mon-Fri 9:30-16:30

Maximum stay 2 hours

10 Mins £0.82

1 Hour £4.95